

Dreamfarm®

Video Player Manual

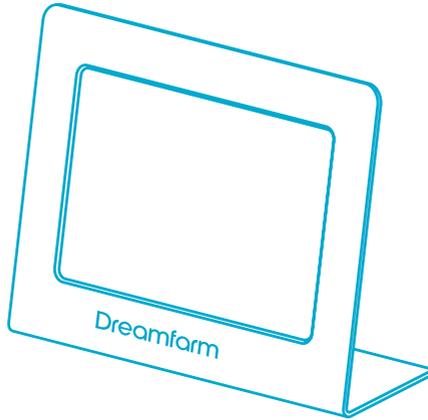


It's your new Dreamfarm Video Player! Hooray!

Well this is exciting! You're about to start playing our videos in your store and it's going to **triple** your sales! Make sure it's always plugged in and place it somewhere people will see it.

What's in the box?

1x



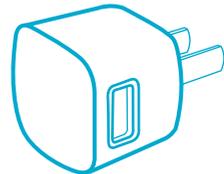
Tablet secured to a Dreamfarm stand, pre-loaded with the Dreamfarm App and all product videos.

1x



USB charging cable

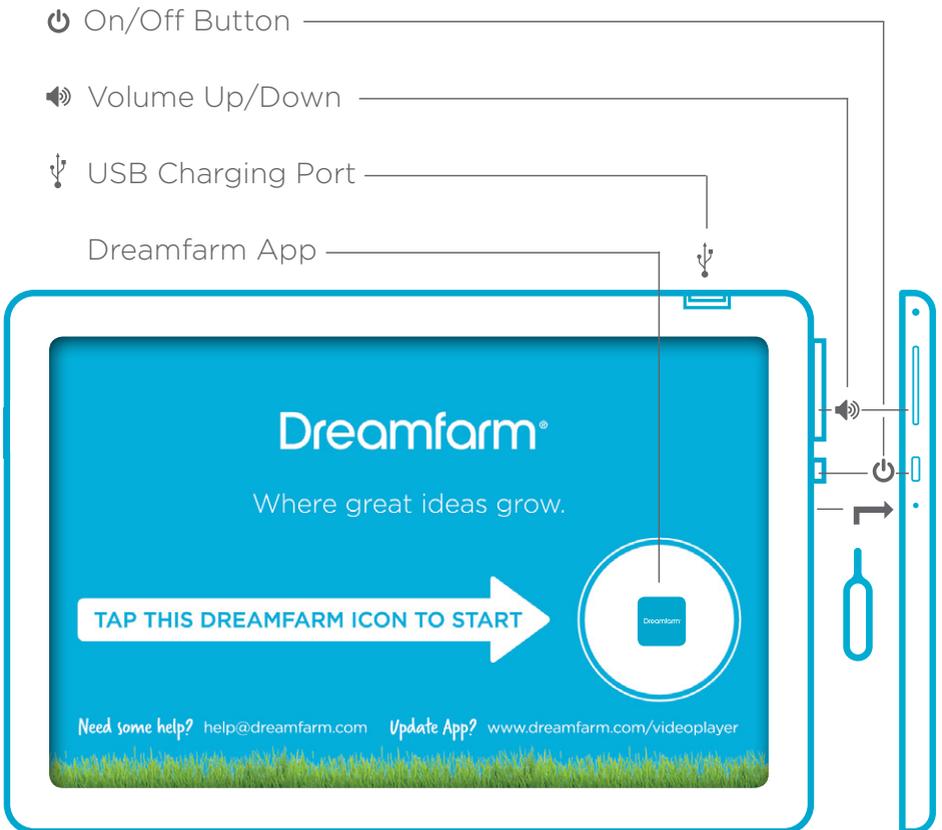
1x



USB plug adapter, specific to your country's electricity configuration.

Your new tablet has been pre-charged, and is ready to go as soon as you take it out of the box.

- 1** Turn the tablet on by pressing the  button on the side of the tablet.
- 2** Unlock the tablet by dragging the lock button outside the circle.
- 3** Tap on the Dreamfarm App icon.



Let's get started!

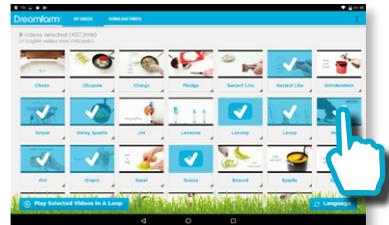
1 Launch the Dreamfarm app.



2 Choose your language from the drop-down menu, and tap 'GO'.



3 Select or deselect product videos by tapping the tiles.



4 Tap 'Play Selected Videos In a Loop' in the bottom left hand corner.



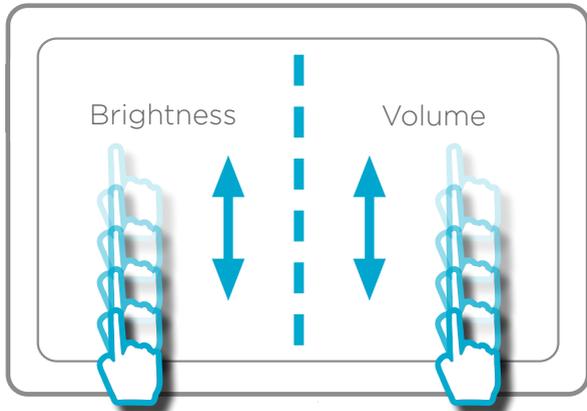
Note: Once you've set up your tablet, we suggest you keep it plugged in at all times so it can play the Dreamfarm videos in a never ending loop.

Want new or the latest videos?

Connect to WiFi and check the "Download Videos" tab in the app. New videos will appear here if available.

Adjust Brightness and Volume

While videos are playing, hold and slide your finger up and down the screen to adjust brightness or volume.



Deleting a Video

- Step 1 Tap the three square dots  in the product's video tile.
- Step 2 Tap delete.
- Step 3 Tap OK to confirm.



DOWNLOADING THE DREAMFARM APP

Want the latest version of the Dreamfarm App? Or did you accidentally delete the Dreamfarm App? Fear not! This is easily fixed.

The **best and easiest way** to download the Dreamfarm App is to open “Browser” on your tablet and go to www.dreamfarm.com/videoplayer Hit the big “**Download Latest Dreamfarm App**” button.

Google Play Store Installation

If you would like to use the Dreamfarm App on your own Android device, you can do so for free using the Google Play store but you will need a Google Account to do so.

Step 1 Make sure you are connected to WiFi.

Find the tablet’s ‘Settings’ in the app list. In the tablet’s ‘Settings’, go to ‘Wireless & Networks’ and choose your store’s WiFi network.



Step 2 Launch the Play Store app.

Tap this icon on your home screen:

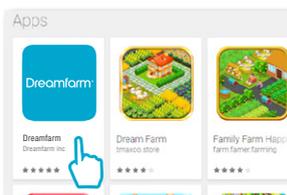


Step 3 Search for ‘Dreamfarm’.

In the search field, type ‘Dreamfarm’ and tap ‘Search’.



Step 4 Choose the Dreamfarm App, and tap download.



Troubleshooting and Questions

- *My tablet froze. What should I do?*

Hold the on/off button for a few seconds for a hard reboot. Once the screen shuts off, turn it back on and relaunch the Dreamfarm app. If problem continues, contact Dreamfarm.

- *How do I check for new videos?*

You will need to connect to WiFi. Find the tablet's 'Settings' in the app list and launch it. Go to 'Wireless & Networks' and choose your store's WiFi network. Reopen the app. If new videos are available, you will see a notification in the "Download Videos" tab. The Google Play store will notify you about any general app updates as they become available.



- *My tablet is not charging. What should I do?*

Make sure all cables are fully plugged in and properly connected. Allow the tablet a few moments to recharge before attempting to turn it back on. If you see a lightning bolt on the battery icon in the top corner, your tablet is charging. If the problem continues, contact Dreamfarm. help@dreamfarm.com



- *I accidentally deleted a video. Can I get it back?*

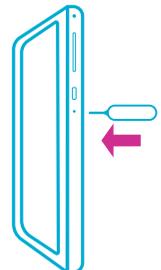
Yes! The video will be immediately available for you to re-download at the 'Download Videos' tab. Make sure you are connected to WiFi, then go to the 'Download Videos' tab, and select your missing video. Hit 'Download Selected'. Once the video completes the download it will be on your videos list again.

- *I can't find the Dreamfarm app. What happened to it?*

Perhaps the app was accidentally deleted. Connect to WiFi and follow the instructions on page 6 to get the app back. Once you download it, your videos should appear in the 'My Videos' tab. If any videos are missing, you can download them again from the 'Download Videos' tab.

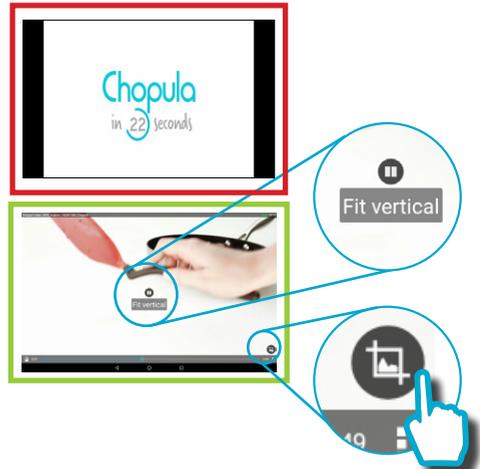
- *My tablet is completely frozen. What should I do?*

In rare cases, your tablet may need to be reset via the hard reset button on the side. To access the hard reset, put the metal key () provided into the small hole, hold for one second, and then release.



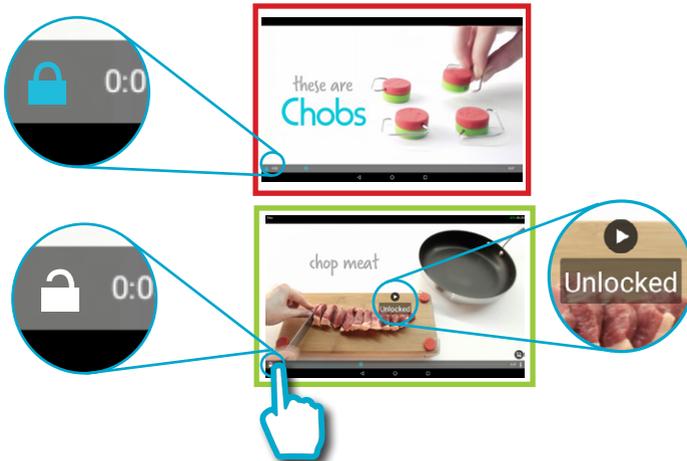
- *The video is not filling the screen properly. How can I change it?*

If the video displays black bars on the top and bottom, or on the sides, tap the picture icon in the bottom right corner of the player. Every tap changes the setting. Tap a few times, until you reach the 'Fit Vertical' setting.



- *The player is stuck playing in a loop, and is not responding to my touch. What's wrong?*

The player has a 'lock' function, to ensure no one can accidentally interfere with the playlist. If you tap the 'lock' symbol, the tablet will not respond to tapping until it is unlocked. In the corner of the player, you will see the lock symbol. Tap it once, and the 'Unlocked' message will appear on your screen.



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